

A woman with long brown hair, wearing a green jacket over a pink patterned top, is smiling and looking down at a young child with curly hair. The child is looking up at the woman. They are standing in front of a modern elevator with a stainless steel finish and a control panel. The background is a brightly lit, modern building interior.

# UPGRADE YOUR BUILDING WITH IMPROVED PEOPLE FLOW

KONE ReSolve™ DX - Machine-Room-Less solution

# A NEW ERA OF LIFT EXPERIENCE

In an increasingly digitalised world, everything is connected – and lifts are no exception. With the KONE ReSolve™ DX - Machine-Room-Less solution you can create a completely new kind of lift experience.

By connecting your existing lift, we can provide better service, while also improving stand-by and running energy performance. Our Machine-Room-Less solution also gives you access to new digital services, including KONE Elevator Call which offers a contact-free journey by avoiding buttons and surfaces, while minimising waiting time.

With the KONE ReSolve™ DX we can update any existing KONE or non-KONE and some non-KONE Machine-Room-Less lifts by replacing the controller. This can significantly cut your lift's operating costs and also improve its reliability. At the same time, we update the signalisation for a better customer experience.

The benefits of upgrading your lift with KONE ReSolve™ DX includes:

- Access to digital services that add value and increase user convenience
- Extends the lifecycle of the lift without the need of replacing the unit
- Less downtime, better user experience and reliability
- Improve stand by and running energy performance

Enable your building to evolve and increases its value, lifetime and attractiveness with KONE ReSolve™ DX. Contact your local KONE sales representative to find out more.

## 1 Get connected for smooth people flow

With connectivity and KONE application programming interfaces (APIs) you can make your lift smarter and more desirable with new people flow solutions and value-adding services from KONE and our partners. By upgrading an existing lift you can both optimise people flow and operational efficiency and make sure your property is ready to take advantage of future smart-building technologies to future proof your building based on changing needs.

## 2 Redefine the user experience

With real-time information for passengers, an engaging multisensory user experience, and other smart building applications, you can redefine lift rides in your building and improve everyday convenience with enhanced accessibility and equipment availability.

## 3 Plan for success with KONE as your partner

As your experienced partner for smart and sustainable buildings, we can help you manage your property more efficiently with valuable insights into users' behaviour that can be used to continuously optimise people flow and improve the user experience.

## KONE RESOLVE™ DX - MACHINE-ROOM-LESS INCLUDES:

- 1 KONE Controller
- 2 KONE Signalisation

### ADDITIONAL DIGITAL SERVICES

KONE 24/7 Connected Services  
KONE Elevator call  
KONE Information  
KONE Elevator Music  
KONE API's

### OPTIONAL

- 3 Hoisting unit upgrade
- 4 KONE ReNova door



## PLAN FOR SUCCESS WITH KONE AS YOUR PARTNER

Continuously optimise people flow and improve the user experience in your building with the assistance of an experienced partner. We can help you make your building smarter and more efficient with valuable insights based on a holistic view of end-user behaviour and people flow.

We work with an ecosystem of partners to provide new services and solutions, and through our People Flow Planning and Consulting service we can ensure that everyone is able to move smoothly and safely around your building. We can also help you make better investment planning decisions based on solid data, and provide sustainable technologies, materials, and services that contribute to credits and certifications for green-building accreditation schemes.

## UPGRADE WITHOUT THE HASSLE

On time and on budget, with no surprises and no unexpected costs – that's our promise. We take care of everything, from planning the project to updating your lift. We'll also provide technical and safety information and training when we hand it over to you, as well as provide support with any third-party inspections required. We can also make sure your lift operates reliably and safely for its entire lifespan with a customised KONE Care™ preventive maintenance package.

## FOUR EASY STEPS TO AN UPGRADED LIFT



### 1 Fact-finding

- We'll carry out a detailed site survey to learn more about what kinds of upgrades would be best for your lift and building.
- As part of this process we'll talk to the key stakeholders to find out what they want to get out of the project.



### 2 Recommendation and estimate

- You'll get a clear recommendation about what to upgrade based on your needs and our expert opinion.
- We'll provide a detailed schedule and cost breakdown so you know what to budget and how long the project will take.



### 3 Execution

- Once the project is under way a KONE project manager will be responsible for quality checks and supervision throughout the process.
- We'll keep everyone fully informed about the schedule and progress of the work via KONE InfoMod information boards in the lobby.



### 4 Ongoing maintenance and care

- We can create a tailored KONE Care™ maintenance plan for your equipment to keep it running safely and smoothly.
- With KONE 24/7 Connected Services we can monitor your equipment around the clock and take proactive action to prevent potential problems from causing a breakdown.

KONE provides innovative and eco-efficient solutions for lifts, escalators, loading bays, automatic building doors\* and the systems that integrate them with today's intelligent buildings.

We support our customers every step of the way; from design, manufacturing and installation to maintenance and modernisation. KONE is a global leader in helping our customers manage the smooth flow of people and goods throughout their buildings.

Our commitment to customers is present in all KONE solutions. This makes us a reliable partner throughout the life cycle of the building. We challenge the conventional wisdom of the industry. We are fast, flexible and we have a well-deserved reputation as a technology leader, with such innovations as KONE MonoSpace® DX, KONE NanoSpace™ and KONE UltraRope®.

KONE employs close to 57,000 dedicated experts to serve you globally and locally.

\* not available in Ireland

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